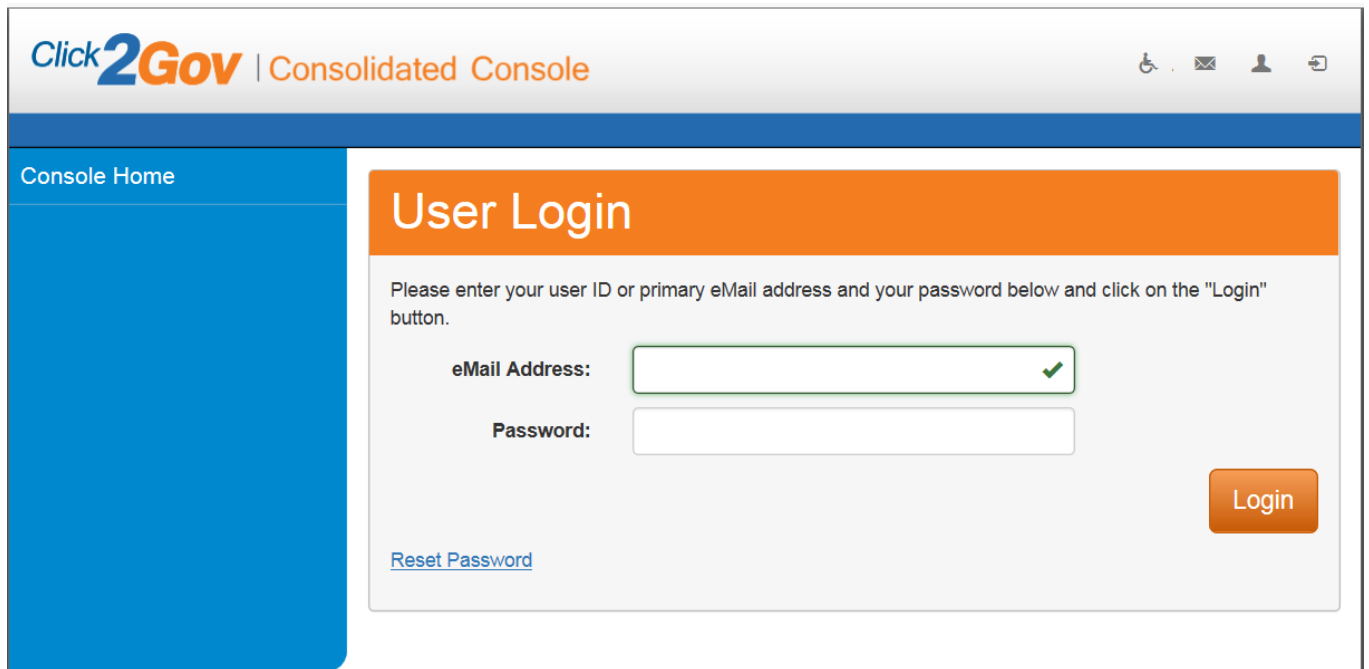



IMPORTANT ANNOUNCEMENT concerning our “existing users” of the Online Payment Service!



The screenshot shows the Click2Gov Consolidated Console interface. On the left is a blue sidebar with 'Console Home'. The main content area has an orange header 'User Login'. Below the header, there is a text prompt: 'Please enter your user ID or primary eMail address and your password below and click on the "Login" button.' There are two input fields: 'eMail Address:' with a green checkmark icon in the field, and 'Password:'. To the right of the fields is an orange 'Login' button. Below the fields is a blue link for 'Reset Password'. In the top right corner of the console, there are icons for accessibility, email, user profile, and refresh.

We have enhanced our website to better manage your accounts. Beginning next month, your existing user ID will need to be migrated to this new centralized user system. Once you have logged into this site for the first time since the upgrade, please enter the user ID or account number you have always used. The site will prompt you to create a new user ID, your e-mail. Your existing accounts and wallet will be migrated to this new e-mail based on your User ID.

New/First Time User Instructions If you have never previously created an account, *please click*

New User  at the top and follow the steps to establish a new user account.

Alternatively, you may use the One Time Payment link on the left to pay your bill immediately.

For any question or concern, please call Customer Service at (813) 506-6420.

Thank You!